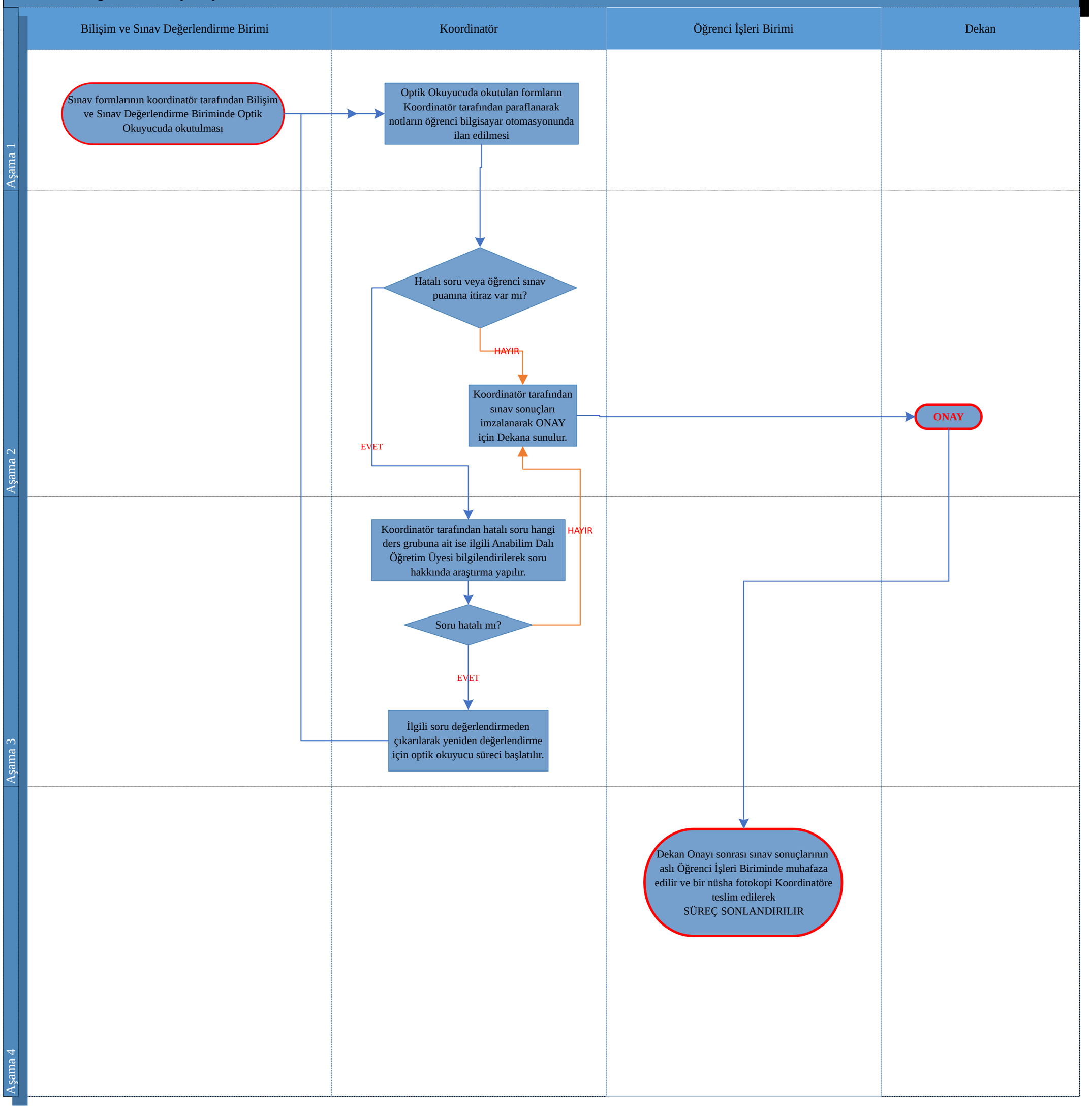11.1. Sınav Değerlendirme İş Akış Süreci